

ROCOL®

ROCOLcare®

It's Lubrication Managed

- ▶ Increased Efficiency
- ▶ Risk Reduction
- ▶ Rationalisation
- ▶ Full Audit Compliance
- ▶ Training
- ▶ TPM Compatible



ISO 21469 Certified

Performance you can trust

What is ROCOLcare® ?

ROCOLcare is the premium service package for the food, clean and associated industries that offers the following features and benefits;

- ▶ **Increased Efficiency** - Increases lubricant efficiency, improvements in plant productivity and reduction in costs.
- ▶ **Risk Reduction** - Establishes all your lubricant requirements and ensures contamination free lubrication.
- ▶ **Rationalisation** - Rationalises your lubricant usage and reduces your stock holding on site.
- ▶ **Full Audit Compliance** – ROCOL® is the UK's first ISO21469:2006 certified lubricants manufacturer. ISO21469 is a globally recognised hygiene certification that ticks an important box for auditors as it provides credible, independent assurance that all ROCOL products are formulated, manufactured and supplied hygienically and safely.
- ▶ **Training** – best practice lubrication training is available.



ISO 21469 Certified



TPM Compatible

- ▶ ROCOLcare is modular and can be integrated into your continuous improvement programme
- ▶ LOOK FOR TPM Logo throughout this brochure

ROCOLcare® customers;

- ▶ **Enjoy peace of mind** – assurance that you and the lubrication experts are working together in partnership
- ▶ **Achieve operational excellence** – efficiencies are increased through the ROCOL preventative and proactive approach to lubrication management
- ▶ **Assurance of full traceability** – All ROCOL products are developed, manufactured, passed through a stringent QC process and despatched from the ROCOL UK manufacturing site.





1.0 ▶ FOODLUBE® PRODUCTS



2.0 ▶ SURVEY



3.0 ▶ LUBRICATION MANAGEMENT



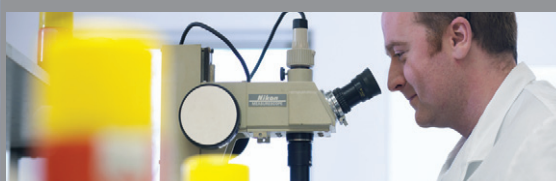
4.0 ▶ PLANT MANAGEMENT



5.0 ▶ TRAINING



6.0 ▶ TECHNICAL SUPPORT



7.0 ▶ SERVICE ENGINEERING





ROCOL® is committed to:

Development

- ▶ A comprehensive product range is available - full range of aerosols, greases, hydraulic, compressor and gear oils, anti-seize, assembly and corrosion protection.
- ▶ This ensures complete food safety across every application.
- ▶ Rocol can be used as the single source lubricant supplier.
- ▶ Innovation in new products is of major importance. PUROL™ is the company's first NSF- H1 and 3H registered food grade grease for direct contact.

ROCOL has within the range

- NSF H1 for incidental contact
- NSF H2 for no contact
- NSF 3H for direct contact



Diligence

- ▶ Rocol is proud to use NSF as the independent auditing body for all food grade products - no compromise.

- ▶ **ISO21469 Certification** - ensures traceability - is a globally recognised hygiene certification that ticks an important box for auditors as it provides credible, independent assurance that all Rocol products are formulated, manufactured and supplied hygienically and safely. Full audit compliance for major supermarkets, European Food Safety Inspection Service (EFSA) and British Retail Consortium (BRC).



ISO 21469 Certified

What is ROCOL® FOODLUBE®?

All products in the ROCOL FOODLUBE range:

- ▶ Are ISO21469 Certified
 - ▶ Are NSF H1 registered for incidental food contact
 - ▶ Are manufactured only from F.D.A listed ingredients
- ▶ Do not contain mineral hydrocarbons
 - ▶ Do not contain genetically modified ingredients
 - ▶ Do not contain nut oils or synthetic glycerides /esters derived from nut oils.



Dedication

- ▶ ROCOL is dedicated to manufacturing premium quality, high performance lubricants – superior performance equals improved efficiencies, reduced downtime and costs.
- ▶ All ROCOL lubricants are developed and manufactured at the UK manufacturing facility.
- ▶ Research & Development - on site laboratories and scientific testing facilities.
- ▶ Quality Control – on site Quality Assurance Department ensures consistency across all products.
- ▶ Despatch – delivery from the one central location.



The Customised Lubrication Survey:

- ▶ Is a bespoke survey of all the individual plant lubrication requirements – this matches every application with the correct specified product
- ▶ Is a detailed photographic/visual survey of the full manufacturing facility
- ▶ All the information is compiled and presented in a customised folder
- ▶ This in-depth survey is recognised by audit bodies e.g. EFSIS or BRC
- ▶ The survey is carried out by a local ROCOL® Lubrication Specialist
- ▶ ALL ROCOL Sales Engineers are of a high calibre – qualified engineers who are focussed on improved efficiencies for the customer and reducing costs.



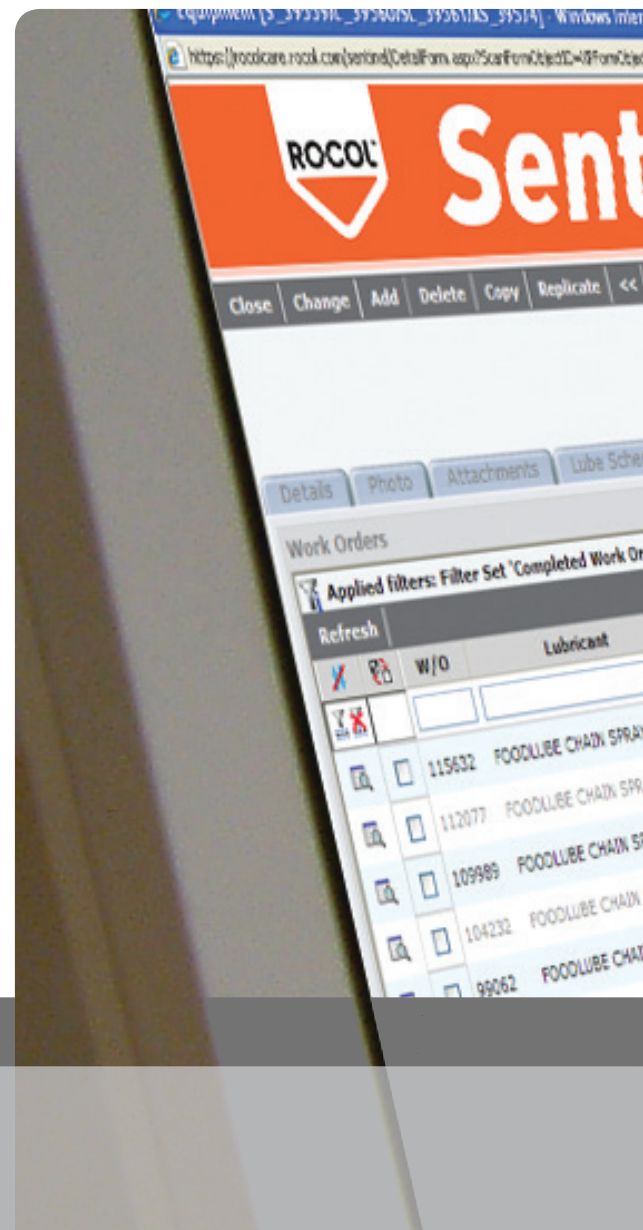
The Lubrication Survey results in:

- ▶ The right lubricant, correct application – resulting in efficient usage
- ▶ Lubrication frequencies extended
- ▶ Rationalisation of the lubricants used
- ▶ Recommendations on best practice application methods & efficient lubrication frequencies
- ▶ Plant efficiency with reduced downtime
- ▶ Audit compliance.



TPM Compatible

- ▶ Developing autonomous maintenance standards
- ▶ Developing self managed line staff
- ▶ Improving line availability and OEE



The ROCOLcare® Folder

All ROCOLcare customers receive their own folder. This folder can be used as a working document and an essential tool in the audit trail.

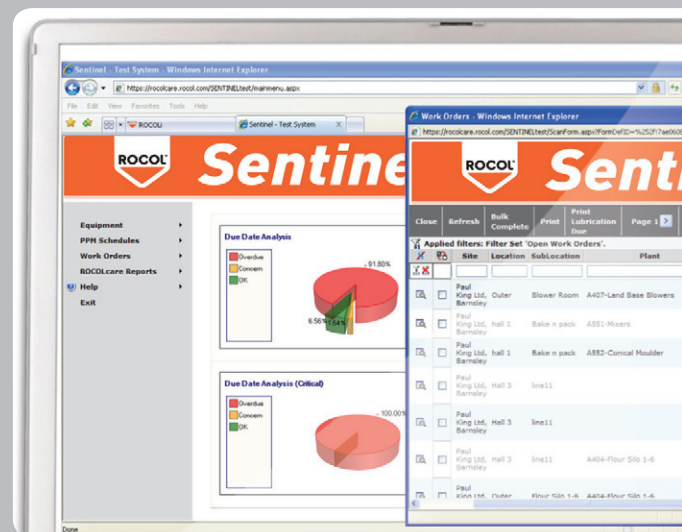
- ▶ Survey – contains hard copies of the initial comprehensive survey and can be updated regularly with the ongoing completed lubrication task reports
- ▶ Archive – this folder now becomes an archiving document and can be used as an audit master
- ▶ Information – all relevant ROCOL® specific information can be stored in one designated area. e.g. technical bulletins, data sheets and other relevant information.

ROCOLcare® Software

All ROCOLcare customers have access to an on-line web based bespoke ROCOL® lubrication management software system;

- ▶ Sentinel is easy to use, intuitive software
- ▶ No downloads or additional software is required
- ▶ Users have access to an up to date, live lubrication management schedule
- ▶ More than one user can access the schedule at the same time
- ▶ All information and reports can be viewed online or in a printable version.
- ▶ Secure, military grade security activated

Sentinel offers many benefits and helps achieve a more efficient lubrication management programme;



- ▶ Scheduling – day to day management of all lubrication tasks
- ▶ Lubrication History – offering access to a complete audit trail
- ▶ Reports/KPI's – instant access to bespoke printable and online reports.

4.0 ► PLANT MANAGEMENT

ROCOL® drives 'Best Practice' plant management and can improve business performance for all Rocolcare® customers through a professional and structured approach to Plant Management.

ROCOLcare customers are offered a range of services including;

Stores Management and Handling

- ▶ Storage cabinets and storage units – a selection of Rocol storage options are available giving easy access to Rocol products and maintaining stocks are the correct levels.
- ▶ Lubricant equipment – Rocol offers Rocolcare customers advice and provides the correct equipment that should be used for efficient and safe use when handling, transporting and applying lubricants.

Signage and Labelling

- ▶ Equipment labelling for lubrication ease – every lubrication point can be labelled with metal detectable labels indicating the correct lubricant to use.
- ▶ Signage indicating application & product – bespoke customer signage can be designed demonstrating which Rocol product should be used on the correct application.

Standard Operating Procedure (SOP)

- ▶ Wallboards that visually simplify the selection of the correct lubricant from the stores demonstrated through detailed photography showing the specific machine lubricated.

Anti-Slip Flooring and Line Marking

- ▶ Rocol offers a complete on-site safety survey and complete range of products to prevent potential slips, trips and falls.

Waste Disposal

- ▶ Preferential rates with registered waste disposal companies.

Lubrication Equipment

- ▶ Preferential rates for lubrication equipment.

Automatic Datasheet Uploading

- ▶ Electronic automated notification of the latest TDS or MSDS.



TPM Compatible

- ▶ Integrating with autonomous maintenance activity
- ▶ Developing training aids, one point lessons (OPL) and wall boards



Fundamentals & Importance of Lubrication

- ▶ ROCOL® offers certified training for all Technical Operatives
- ▶ Resulting in improvements to Technical Operatives/Operators lubrication awareness
- ▶ Lubrication is an essential element of an efficient maintenance programme – this is emphasised in the training
- ▶ The training programme can link to your Standard Operating Procedures
- ▶ Involves hands on learning, improving the level of understanding, increasing knowledge and encouraging confidence.

- ▶ Tailored for varying skills sets e.g. Apprentices, Fitters, Operators etc
- ▶ Adapts to complement existing employer training programmes e.g. NVQ induction or TPM

ROCOL Experience and Customer Commitment

- ▶ Professional and highly qualified ROCOL trainers
- ▶ Premium standard of training offered to all ROCOLcare® customers
- ▶ Individually tailored programmes to suit all Technical Operatives requirements ranging from “The Essential Principles of Lubrication” to “Train The Trainer” courses

Flexible Approach to working in Partnership

- ▶ On site at ROCOL House Training Academy
- ▶ Or a schedule of training sessions at your facility
- ▶ Set up of remote training facilities



TPM Compatible

- ▶ Tailored training programmes for engineers and operators

On & Off Site Support

- ▶ ROCOL® has a UK based manufacturing and development facility with an “open house” policy
- ▶ All ROCOL products are developed, manufactured, passed through a stringent QC process and despatched from the ROCOL UK manufacturing site
- ▶ ROCOL is renowned for extensive in-house laboratories supported by a team of senior chemists using specialised laboratory equipment
- ▶ ROCOL technical support team – is made up of a combination of knowledgeable chemists and professional engineers
- ▶ ROCOL sales team are highly skilled engineers with a wealth of industry knowledge providing innovative solutions for all lubricant applications
- ▶ ROCOL offers technical support through the dedicated 24 hour help line
- ▶ ROCOL Pilot Plant – has the flexibility to develop bespoke products depending on the requirements.



Testing & Analysis

- ▶ In-house expertise of dealing with contamination issues, full spectrum and problem analysis
- ▶ Full range of testing and analysis laboratory equipment - ROOT cause analysis solutions offered
- ▶ Extensive mechanical lubricant testing equipment e.g. Salt Spray, Timkin, SRV, EMCOR and SKF



ROCOL has a dedicated team of Service Engineers

All Rocol Service Engineers;

- ▶ Have a wealth of engineering industry expertise and on-site knowledge
- ▶ Are highly qualified engineers and can be used as an additional valuable resource
- ▶ Have the flexibility of full or part – time service
- ▶ Have SAFE CONTRACTOR certificate
- ▶ Have Safety Pass Alliance-SPA Passport
- ▶ Provide a completely personalised service for individual plant requirements
- ▶ Recommend modifications and installations for lubrication equipment
- ▶ Demonstrate a proactive approach to preventative lubrication management
- ▶ Are skilled in identifying problems and creating bespoke solutions
- ▶ Provide detailed reports following every visit
- ▶ Report mechanical faults
- ▶ Recommend modifications and installations for lubrication equipment
- ▶ Are skilled to carry out installation tasks and Condition Monitoring
- ▶ Suggest and offer solutions on enhancements in working practices

ROCOL becomes an integrated part of your engineering team

- ▶ Complete confidence that the correct lubricant is being used at the right time and in the right place
- ▶ Assurance that all preventative maintenance is top priority on your facility
- ▶ Peace of mind that lubrication maintenance programmes are effective and efficient.



TPM Compatible

- ▶ Resolving long standing efficiency loss
- ▶ Supplying data & expert advice to Kaizen activity

Scheduled Review Meetings

- ▶ Agree and review jointly agreed performance measures
- ▶ Continuous ongoing advice and assistance on all preventative lubrication maintenance

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